





- T. A. S. BALAGOPAL S. SUBRAMANIAN

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Eapital goods: Goods which is way industrial purpose, and an colled capited goods.
For Eg. Generaliss. In International Trade refers to buying goods and services Eproduced in a foreign country to 3 otter countries. The buyer of such goods and services is referred to an importer "importer Red Importance of Expost Waskerling Sweed Somportance of Export Marketing at National Earning foreign exchange in the stand of money transfer United made Emerated 1 Exposts bring valuable foreigh exchange to the exposting country which is mount. mainly required to pay you impost to of Capital goods, row materials openes and components as well as importing advance.

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8) Higher Standard of living:

productions, which in turn increase employee is salary ten times 1578, LOLING . (10000 to 100000) Expost trade calls for more responduction. More production opens the 18 5 3 doors for more employment opportunities agrenot only in export sector but also Eigin alied sector like lanking Binsurance etc, transportation efc. . Need / Importance of export masketing at Business / Enterprise level: Reputation: An organization which undertakes frexports can become Jamous not only Fin the export markets, but also in for example, firms like Phillips, Sony, Coca-Cola, Pepsi, enjoy international reputation. formulation L

in mind of time there is a Optimum Production ! excess production after meeting domestic demand, thus, the production can be carried on up to the optimum product. 3) Spreading of Risk: -A firm engaged in domestic as well as expost masketing can spread ils marketing risk in two parts. The loss is one past (i.e. in one area area of marketing) can be compensated by the profit earned in the other part / area. Higher Profits :-Exposts enable a business enterprice . to earn higher porties for goods. It the exporters offer quality products, they can charge higher poices than those charged in the home market and thereby

FEATURES OF EXPORT MARKETING

- 1. SYSTEMATIC PROCESS
- 2. SPREADING OF RISK
- 3. TRADE BARRIERS
- 4. TRADE BLOCKS
- 5. THREE FACE COMPETITION
- 6. DOMINANCE OF MNC's
- 7. DOCUMENTATION
- 8. INTERNATIONAL MARKETING REASERCH
- 9. LAGER SCALE OPERATION
- 10. OTHER FEATURES

I. SYSTEMATIC PROCESS:

Export marketing is a systematic process of developing and distributing goods and services in overseas markets

The export marketing manager needs to undertake various marketing activities such as marketing research, product design, branding packaging, pricing promotion etc.,

While undertaking of various marketing activities the export marketing manager should collect the right informatin from the right source, analyse it properly and the take systematic export marketing decisions.

II. SPREADING OF RISK

Export marketing helps to spread risks of business.

Normally export firms sell in a number of overseas markets

If they are affected by risks (losses) in one market, they may be able to spread business risks due to good return from some other markets.

III. TRADE BARRIEERS

Export marketing is subject to various trade barriers because of protective polices of importing countris.

Trade barriers can be,

- i. Tariff barriers
- ii. Non-tariff barriers

1. Tariff barriers : -

Specific duty, advaloren duty, anti- dumping duty.

2. Non tariff barriers:

Quotas, product standards, product packaging etc.

IV. TRADE BLOCKS

Export marketinig also affected by trade blocks

Member countries of a trading block remove trade barriers on members but impose common barriers on non-members. Indian exporters should bave a good knowledge of important trading blocs such as NAFTA, European union and ASEAN.

NAFTA = the north american free trade agreement

It is an agreement signed by the government of canada, mexico and united states to encourage free trade between the three North. American countries the agreement came into force on january 1, 1994.

V. THREE FACE COMPETITION

In export markets, exporters have to face three face competition i.e,. competition from the three angle.

- ✓ From the other suppliers of the exporters country.
- ✓ From the local producers of importing country
- From the exporters of competing nations

VI. DOMINANCE OF MNC's

Export marketing is dominated by MNCs from USA, Europe and japan.

They are in a position to develop worldwide contracts through their network and conduct business operations effectively and economically.

They produce quality goods at low cost and also on massive scale..

VII. DOCUMENTATION

Export marketing is subject to various documentation formalities. Exporters require various documents to submit them to various authourities such as customs, port trust etc.,

The documents include – shipping bill, consular invoice and certificate of origin etc.,

VIII.INTERNATIONAL MARKETING RESEARCH

Export marketing requires the support of marketing research in the form of market survey, product survey, product research and development as it is highly competitive.

Various challenges, indentification of needs and wants by of foriegn buyer in export marketing can be dealt with through international marketing reaserch.

IX. LARGE SCALE OPERATIONS

Normally export marketing is undertaken on a large scale.

Emphasis is placed in large orders in oder to otain economies in large scale production and distribution of goods.

The economies of large scale help the exporter to quote competitive prices in the overseas markets.

Exporting goods in small quantites is costly due to heavy transport cost and other formalities.

X. CONCLUSION

Export marketing has wider economic significane as it offers various advantages to the national economy. Marketing is more complicated to domestic marketing due to international restictions, global competition, lengthly procedures and formalities and so on.

2 MARK QUESTIONS

What is consular invoice

It is a type of commercial document generally, it is in a prescribed format and certified by the consular office of he importers country, situated in the exporters country.

The invoice gives particulars of the goods shipped, their quantity, value etc., for determination of customs duty and quick clearance ini the importing country.

What is bill of lading

It is one of the types of transporting document. It is formal receipt given by the ship owner or his authoried agent (catian (or) master of the ship) that the goods mentioned.

A bill of lading contains the following particulars to be filled in by the exporter. They are

Name of the Ship, Place of loading, Port of destination, Date of shipment Name of the exporter

Name of the importer

Number of packages

What are the three main types of till of lading?

i. Clean bill of lading

If the conditions of the packages are good, a clean bill of ladinig is issued

ii. Dirty bill of lading

If the some of the packages are found damaged , a dirty bill of ladling is issued

iii. Party bill of lading

It is issued to a party who has hired space in the ship

What is certificate of orgin?

It indicates the country (origin) where the goods have been originally produced. It is generally issued by chamber of Commerce, Export, Promotion Council, Trade Association etc., This is one of the types of official document

LETTER OF CREDIT:

When the exporter is not sure about the credit standing of the importer, he would like to protect himself against non-payment

He will ask the important to open a letter of credit in his favour with the importer's banker.

That is , at the request of the importer, his banker agrees to issue a letter of credit in which the issuing banker gives an undertaking, that the bills duly drawn by the exporter will be honoured .

The letters of credit contains details regarding the amount upto which the bill will be honoured, terms of credit, documents to accompany the bill etc.,

Types of letter of credit

1. REVOCABLE LETTER OF CREDIT

This type of letter can be cancelled or amended by the issuing bank without notice to the exporter

Revocable letter of credit is only an advice and not an undertaking to the exporter.

2. Irrevocable letter of credit

Irrevocable letter of credit is also called as confirmed letter of credit.. It cannot be cancelled or amended by the issuing bank

Hence it is safer for the exporter.

3. Documentart letter of credit

Where the bill of exchange drawn by the exporter is to be accompanied by other shipping documents, it is called a documentary letter of credit

4. Clean letter of credit

Where the bill of exchange drawn by the exporter is no need of any other documents accompany the bill, it is known as clean letter of credit.

TARIFFS

It is a tax on imported goods

STUDENTS EXPLANATION

ADDITIONAL INFORMATION

A tariff is a tax on goods when they enter and leave the national boundary.

Types of tariffs

I.On the basis of criterion for imposition of tariffs, these canbe classified as,

1. Specific Tariff

It is the fixed amount of money per physical unit or accoring to the weight or measurement of the commodity imported

Such duties can be levied on such goods as wheat, rice, cement, fertilizers, etc.,

2. Ad valorem tariff

Ad valorem is a latin word which means "on the value" when the duty is levied as a fixed percentage of the value of traded commodity. It is called ad valorem tariff.

Such duties are levied on the products, the value of which is disproportionately higher, compared to the physical characteristics, such as weight or measurement

Example: watches, diamond, ornament and other costly goods consumed by the rich.

3. Compound tariff

This tariff is a combination of specific and ad valorem tariff. The structure of compound tariff includes specific duty on each unit of the commodity plus a percentage of ad valorem duty.

4. Sliding scale tariff

The import duties which vary with the prices of the commondities are termed as sliding scale duties

Theses may either beon specific or ad valorem basis. In practice, generally these are on a specific basis.

II. On the basis of purpose for which tariff is imposed, it can be classified into.

- a. Revenue tariff
- b. Protective tariff

a. Revenue tariff:

This is imposed for generating more income or revenue to the exchequer. In advanced countries, with the diversification of direct taxes, the importance of tariffs for revenue purpose has been reduced but in developing countries, there is still much reliance on tariff for revenue purpose

b. Productive tariff:

The tariff may be imposed by the government to protect the home industries from the competition of the foreign goods.

III. on the basis of discriminatin the tariff can be classified into:

1. Single column tariff:

When a uniform rate of duty is imposed on all similar commodities, irrespective of the country from which they are imported, it is called single column tariff

It is non discriminatory tariff which is very simple and easy to design and administer. But, it is not elastic and adequate.

2. Double column tariff

Under this section, two different rates of duty exist for all or some of the commodities.

The government of the country declares both the rates at the begining of one at the begining and another after settling the rates under trade agreement.



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DIFFERENCES BETWEEN DOMESTIC AND EXPORT MARKETING

Domestic Marketing	Export Marketing
1. One nation, language and culture	Many nations, Many languages and cultures
2. One currency	Different currencies in different countries
Political environment and factors are the same	Different political environment and factors in different countries
 No problems of exchange control and tariffs 	There are problems of exchange control and tariffs
5. Transport cost is a major marketing expense	Transport cost influences only to same extent
6. Market is relatively homogeneous	Markets are diverse and highly heterogeneous
7. Delta collection is easy and at less cost	Data collection is difficult and at high cost
8. Freedom from govt. restrictions	No freedom from govt. restrictions
9. Relatively stable business environment	Relatively unstable business environment
10. No problem of understanding the rules and regulations	Little difficult of understanding the rules and regulations

Scope Of Export Marketing:-

- # Management of marketing in foreign countries.
- # Management of sales in export marketing.
- # Management of repeat sales in export marketing.
- # Management of international operations.
- # Improving the standard of living.
- # Improving the quality of life.
- # Opportunity for economic growth.
- # Production will be more.
- # More turnover and profit.
- # Growing stability.
- # No need of depend on particular market.

Problems Faced by Exporters:-



1. Balance of Payment:

India's present balance of payment position was real load.the result is that foreign investors hesitate to start business in india.

2. Huge Foreign Indebtedness:

Many countries cannot even pay the interst on their foreign debt. The result is that foreign investors hesitate to start new business in that countries.

3. Unstable Governments:

High indebtedness, high inflation and high unemployment in countries have resulted in highly unstable governments and this limits trade.

4. Exchange Instability:

High indebtedness and political instability force a country's currency to depreciate.this result is that foreign investors hesitate to hold much of foreign currency, and this limits trade.

5. Foreign Government Entry Requirements:

Governments are placing more regulations on foreign firms, such as requiring joint ownership with the majority share going to the domestic partners, and this limits profits.

6. Tariffs and Other Trade Barriers:

Governments often impose unreasonably high tariffs against imports in order to protect their own industries.

7. Corruption:

Officials in several countries require tribes in order to co-operate, and their limits trade.

8. Technological Pirating:

A company locating its plant abroad worries about foreign managers learning how to make its product and breaking away to complete openly. This has happened in some areas as machinery, electronics, chemicals and so on.

9. High Cost of Product and Product Adaptation:

A company going abroad must study each foreign market carefully for making some adaptations in its products.

) Export Marketing: It is the practice by which a company sells porducts or services uses. to a foreign country. 2) External Trade It involves exchange of goods a and services between two or more Countries 3) Quality Control (55. 5260UNG) It is a system of maintaining Standards in manufactured products Market Information: It is a product development activities. The information may come from a single source.

5) Shipment A large amount of goods sent from home country to rtog Typo country Shipment by sex shipment by laid. Incentives: - (Fogonsson) A thing that motivates on encourages someone to do Something for Eg. Live give farmers an incentive to emprove their land Trading House and also a trader that purchases and sells products for other businesses.

Esoport House It is defined as a registered estating exposter holding a valid expost meise house certificate issued by the porto Director general of Poreign Trade in Lases India. His main duty is to make available supplies of essential Commodities to consumers at reasonable prices on a regular basis. 9) Commodity Board The Government of India has Set up commodity board as a seperate organisation to promote the export of Commodities to) EPC (Export Promotion Councils) They are authorities which are basically promoting, supporting and assisting firms in entering the international markets.

I M. com Export marketing MMTC: The Minerals and Metals student explanation. Trading Cooperation et India.

Companies like pepsi., coca-cola gets

nater supplies in India through MMTC. litating porto Introduction: MINTO is the largest international f. trading company of India and the It was established in 1963 This enterprise has been accorded the status of FIVE STAR Export House" by Government of India for long Standing Contribution 14 to to exports . The robins Some to simmeto anish of ri) Generating optimum profits through total satisfaction of shareholders, customers, suppliers, employees and society

Export marketing. Descrives of MMFC - Militar tone largest trader in the Country 2) To promote redevelopment of trade related intrastructure. 33 Top pooride support services medium and small Brack Sectors. Sof sing 4) To render high quality of service to all categories of customers with professionalism customers, suppliers, employees and to

Short questions: -किन कार्ण प करणेत्रेंगे. किन्निंगिक अन्ति . Don Streamline system within the Company for settlement of Commercial disputes \$6) of upgrade employees skills the for achieving higher productivity. Maragement System. Organization (123 February 1947 ISO certification certifies that a management system, many facturing process, service or documentation procedure standardization and quality assurance. for amprovement.

between 180, 9000; and 180, 9001; ses In a hutshell , 150 9000 standards describe à Quality Management System Iso 9001 is a document that describes all of these requirements the case, 25 150 9001 decribes only the requirements; whereas 750 150 9004 describes quidelines for emprovement.

exports altativ foreign on in while majoring timetions of the #PCs at in White Stone partide, commercially weeful to their members in developing and 2) posvide guidance and assistance and assisting times in entering Los optiments patentied Councile encreasing others exchartmen The englishing saining of Sources are in following: Same southerities which are (Export Promotional

at sort at the central To offer professional areas med a technology upper dations, as technology upper dations, and specifications, spandards and specifications, and involved and involved and involved. 4) To organise participation in trade of lot members abroad to exportumes.) To promote internetion between the - General

6) To build a statistical base is and posside data on the exports of the country; when imports of their relevant international trade dota relevant State of Irading Cooperation Company of the Government of It is a international trading Highery Land State up in 1956.

Franchister helps pointed by the property and franchisters and franchisters the gount of the south of the gount of the south of the sou Do To facilitate on establish the 3 It engaged primobile in a market approblamities in Objectives of STC.

enuch - 1. M. som Faxort Harres Assistant of the captain of litatine Mater receipt 1- Onit-5 page 14.3. rolles ises A mate's receipt is issued by the mate Cassistant to the captain of the shipment) after the cargo is loaded on the ship is abiliant Quality Control! - Unit & Page 14.14
L. Matarajan Goals Should be exported only after ensuring that they are of proper quality. If the quality of the goods exported is poor, then it will spoil the image of the exporter. Under the Export (Quality control and Inspection) Act, 1963, the government can issue a notification about the commodifies brought under the Compulsory quality Control.

Mark according M. an Confirmation of order: 'acilitating d foreign · exporter rchases. When the proforma envoice is accepted by the buyer, it becomes a confirmed order. The duplicate copy of the proforma invoice is duly signed by the buyer accepting the conditions therein and is returned to the exporter. Then the buyer may place an omer with the exporter. The exporter should immediately confirm the order by sending his acceptance. To confirm the acceptance of the order, the exporter sends one copy to the After the letter of credit is established the order is further processed.

short ourstine. Export Houses: Introduction: -It is originated in 1958. It is functioning for the development of Specialized agencies for promotion of non-traditional items. reaning) It is a registered escriptor who is holding a valid valid export house certificate that is 138. issued by the Directorate General of Foreign Trade (DGFT) Kegulatory Bodies! There are six major regulatory bodies are regulating expost business in India, they are

Directorate General of Foreign Trade It provides export house Certificate with code and Import Export code (TEC) to the exporter. 2) Reserve Bank of India: -This bank is works as Government banker and this bank manages for also it manages Foreign Exchange. Custome & Excise: is It helps the exporter for easy trade. 1) It collects revenue on imports also well in the last as

1) Export Inspection Agencies -It provides pre-shipment inspection and quality control. 5) Export Bornotion Councils: It is a non-profit organisation Which is sponsoved by the Ministry of Commerce. 9) Expost credit Guarantee Cooporation mitigating risks: (It assists exporters in heavy risks.)

It is a business that specializes in facilities that specializes in gailithing toward and foreign countries. A trading house is an exported and also a trader that purchased and seells products for other businesses. It provides a service for businesses. I To identify a potential maket for a query product. 2) To determine the appropriate mode of the mode of the mode of the mode of modern and the modifier of seaver and the modern of the mode of modern and the cost, quality of source and 3 To price the goods for delivery at destination. D To determine the buyests credit 5) To regolate the transaction whost questions: - by Trading House? Functions of Trading Houses: Cooperfiness seewity.

you goods deliced General the burnelin and pay wer the goods and electrical hearing esternatural kinde. to what support

M. Com Regard Markeling OKAL TE. Jordet Phining Aborduction " In order to mainire the Sales reserve and profile, a luiner firm must continuously adjust and adapt its products and scenices to the changing requirements of customers. From time-to-time, it may have to design and develop new products Maning: -It Boduct planning is the process of searching ideas you her products, sexecuing them systematically. converting them into langible products and introducing the new product in the market. It also involves the formation of product policies and strategies.

Shipment

SHIPPING AND CUSTOMS FORMALITIES:

SHIPPING FORMALITIES

The goods can be exported by land, sea or air. Substantial part of the cargo is exported by sea. The freight charges for shipment by sea are very much less than those for dispatch by air. The physical dimensions of the products and their weight (heavy or light) very often decides the mode of shipment. Heavy machinery and engineering products are very often exported by sea. Land shipments are handled by commercial vehicles and trucks. However, shipment by air is also becoming popular in an age of technological advancement where quick and timely delivery of goods has become an important requirement.

Under "shipment" all the procedural aspects - from the time the product meant for export leaves the export warehouse till it is loaded on board the ship and the relevant documents for such loading are collected from the shipping company - are covered.)

As soon as the goods to be exported are ready after completion of Central Excise formalities the following documents are to be prepared and handed over to the forwarding agents:-

- (1) Proforma Invoice
- (2) Packing list, if necessary
- (3) Export contract/order and confirmation
- (4) Insurance policy/certificate, if necessary
- (5) ARE -1 forms with Central Excise certifications
- (6) GR-1 forms/equivalent declaration
- (7) Certificate of inspection wherever necessary
- (8) Form of declaration to be submitted to Customs; and
- (9) Product details/specifications/catalogue etc., if necessary

Before getting into the next stage it is to be noted that the exporter must have already attained the Importer-Exporter code (IEC) from the office of the Director General of Foreign Trade. In addition the exporter ought to have registered with the Reserve Bank of India and the related Export Promotion Council/Authority/Commodity Board.

There are two systems of clearance by Customs

(a) Manual (b) EDI - System

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regulations fix a number of copies of Shipping Bill to be filed EDI) a Shipping Bill is to be filed with Customs, Customs filed along with the Shipping Bill, Drawback etc. All the documents indicated at above are to be Bills for exports have been prescribed for export of duty free in different situations. Further, different forms of Shipping export Under the manual system of Customs elearance (Non of dutiable goods, export under claim

Such scrutiny includes checking of: in the Shipping Bill with reference to the documents produced The Customs Assessing Officer check the details declared

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- The correctness of the value declared
- The rate of duty and/ or cess applicable, if any;
- The exportability of goods under Foreign Trade Policy
- The export licence, if applicable;

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- requirements of any other law in force relating to
- The classification under drawback schedule in case of drawback Shipping Bill

owing

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after

- applicable. reference to the relevant documents, correctness of DEPB and DEEC details with wherever
- The requirement of quality control and pre-shipment inspection if applicable; and
- The GR-1 from for Reserve Bank requirements

and copies the balance documents are given back to the exporter/his agent. examine the goods selectively. After retaining some documents directions to the Customs formation at Docks to open and After assessment of the Shipping Bill the officer gives

Carting Order

subsequently loaded on board the assigned ship. The warehouse has now to be removed inside the port area and Forwarding agent obtains the permission to ship from the The export cargo lying in the exporter's factory and if

at the orter reign with

concerned officers of the Port Trust authorities to physically mays the souds inside the port area. Thereupen the pools are moved into the appropriate shed of the port.

Customs Examination of Cargo at the Docks

The remaining copies of the entire set of shipping documents mainly consisting of the shiplicate, triplicate and export promotion copies of the Shipping till, the proformal invoice with the packing list, the Afric Copies, trapection certificate are presented to the Customs officers at the Shed. The main purpose of the Customs examination at the docks is to verify whether the goods packed and kept ready for shipment are the same as those mentioned in the Shipping Hill. The goods are selectively opened and examined for this purpose. The details of the physical examination of the goods are recorded in the Shipping Bill, these the Customs are satisfied about the correctness of the goods presented for examination with reference to the shipping documents, an order called "Let ship" is given.

Let ship

The goods, thereafter, are loaded on board the vessel under the supervision of Customs officers, Such permission to load is granted by the officers of the Preventive wing of Customs. This is called "Let Ship" endersement. The documents are then handed over to the agent of the shipping company, who, on the basis of these clearances, arranges for the loading of the cargo. The "Let Ship" order thus constitutes an authorization by the Customs to the shipping company to accept the cargo on hoard the vessel.

Mate Receipt

As soon as the goods are loaded on board the vessel, the captain or Master of the ship furnishes a document called the "Mate Receipt" to the Port authorities.

Port Trust Formalities

An exporter has to obtain the Bill of Lading from the shipping agent which gives him the title to the goods shipped on the vessel. This is given by the shipping agent only after the mate receipt is presented to him by the exporter or his agent. Thus, the exporter or his agent arranges to pay the

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